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The Return of the Raven Mocker

An Unlikely Friendship

Every organization has its share of political drama: Personalities clash. Agendas compete. Turf wars erupt. But you need to work productively with your colleagues—even the challenging ones—for the good of your organization and your career. How can you do that without compromising your integrity? By acknowledging that power dynamics and unwritten rules exist—and constructively navigating them. Whether you're a new professional or an experienced one, this guide will teach you how to: (1) Build relationships with difficult people, (2) gain allies and increase your sphere of influence, (3) wrangle resources, (4) move up without alienating your colleagues, (5) avoid power games and petty rivalries, and (6) claim credit when it's due.

Mine Eyes Have Seen

This book provides an exploration of emerging trends and new perspectives on power and influence in organizations. Each contributor provides an overview of general trends, and thoughts about the direction of future research. Topics examined include: manipulation of employee perceptions and values; links between power and accountability; sharing power; the effects of gender on power and influence; illusions of influence; and impression management.

Competing on Analytics

Social and behavioral science has for decades studied and recognized leadership as a social exchange between leaders and followers. But leadership is rather complex, and as such, it tends to lead to an increased interest within and across different disciplines. This book is an attempt to provide theoretical and empirical framework to better understand leadership challenges in various contexts. The

authors cover an array of themes that span from an individual level to an organizational and societal level. In this volume, two sections are presented. The first section based on individual level focuses on different leadership styles and abilities, and the other section provides theories to understand leadership in public administration, in industrial settings and in nonprofit organizations.

Managing Your Boss

Susanna English desperately wants to join the circle of girls who meet every week at the parsonage, but she doesn't realize the leader of the group, the malicious Ann Putnam, is about to set off a torrent of false accusations that will lead to the imprisonment and execution of countless innocent people—victims of a witch-hunt panic. "The author's skillful manipulation of the conventions of the young-adult novel—particularly the rich exploration of being an outsider and going against the mainstream—makes this book a superb vehicle for examining the social dynamics of this legendary event." —The Horn Book

Martha Rinaldi

A guide to programs currently available on video in the areas of movies/entertainment, general interest/education, sports/recreation, fine arts, health/science, business/industry, children/juvenile, how-to/instruction.

Theatre World

Smart Collaboration

Books for the Teen Age

Arranged alphabetically from Adolphe Adam to Jiri Kylian, this reference includes entries on individual artists, individual ballets, and on ballet companies.

Music & Drama

Cornelia Greene is fed up with gossip about her mother. Caty Littlefield Greene was once a beautiful young bride who lifted the troops' spirits at Valley Forge, but Cornelia knows that rumors of Caty's past indiscretions hurt Nathanael Greene, Cornelia's adored father. Yet Caty claims that she's just a flirt, and that flirting is a female necessity—a woman's only means of power. Cornelia's concern with her mother's reputation abruptly fades to the background when she learns that Nathanael Greene may not be her father. As she searches for the truth, she makes unexpected discoveries that lead her to a new understanding of love and family.

Contemporary Leadership Challenges

Arranged alphabetically from Adolphe Adam to Jiri Kylian, this reference includes entries on individual artists, individual ballets, and on ballet companies.

Organization Design

Jolly Jokes for Older Folks

When Business and Personal Values Collide “Defining moments” occur when managers face business decisions that trigger conflicts with their personal values. These moments test a person’s commitment to those values and ultimately shape their character. But these are also the decisions that can make or break a career. Is there a thoughtful, yet pragmatic, way to make the right choice? Bestselling author Joseph Badaracco shows how to approach these dilemmas using three case examples that, when taken together, represent the escalating responsibilities and personal tests managers face as they advance in their careers. The first story presents a young manager whose choice will affect him only as an individual; the second, a department head whose decision will influence his organization; the third, a corporate executive whose actions will have much larger, societal ramifications. To guide the decision-making process, the book draws on the insights of four philosophers—Aristotle, Machiavelli, Nietzsche, and James—who offer distinctly practical, rather than theoretical, advice. *Defining Moments* is the ultimate manager’s guide for resolving issues of conflicting responsibility in practical ways.

The Motion Picture Guide

"Vividly rendered and psychologically astute, this somewhat transparent puzzler provides an unusually immersive perspective on familiar historical territory."
—Booklist World War I is raging in Europe, but as the deadly influenza pandemic of 1918 sweeps like a wildfire through Boynton, Oklahoma, Alafair Tucker is fighting her own war. Her daughter, Alice, and son-in-law, Walter Kelley, have both come down with the flu, and Alafair has moved into town to care for them after quarantining her young children at their sister's farm. Boynton as a whole isolates itself like an old English plague village, discouraging anyone from coming into town and the residents from traveling outside. A new doctor applies science to treating the stricken, but Alafair applies all she knows about hygiene, nutrition, and old and trusted country remedies. Unable to aid her sons and sons-in-law fighting overseas, this is danger she can combat. One autumn afternoon, screams coming from next door alert Alafair that Alice's neighbor, Nola Thomason, and her son Lewis have suddenly and unexpectedly succumbed. Yet there is something about the way the pair died that causes Alafair to suspect their deaths were due to poison rather than to influenza. The epidemic is so overwhelming that it is many days before the only doctor left in town can confirm Alafair's suspicions; neither Nola nor Lewis died of the flu. The only witness to their deaths, twelve-year-old Dorothy Thomason, a special friend of Alafair's daughter, Sophronia, is so traumatized that she is rendered mute. Were Nola and her son murdered, and if so, why? The usual motives for murder are greed, or jealousy, or hatred. Or could it be, as Alafair fears, that the Raven Mocker, the most dreaded of the Cherokee wizards or witches, the evil spirit who takes to the air in a fiery shape to rob the old, the sick, and the dying of their lives, is hunting victims and bringing misery to the innocent?

International Dictionary of Ballet

The New York Times bestseller – now in paperback, with a new afterword “A must-read for those who care about justice and integrity in our public institutions.” —Alan M. Dershowitz, Esq. The Definitive Story of One of the Most Infamous Murders of the Twentieth Century and the Heartbreaking Miscarriage of Justice That Followed On Halloween, 1975, fifteen-year-old Martha Moxley’s body was found brutally murdered outside her home in swanky Greenwich, Connecticut. Twenty-seven years after her death, the State of Connecticut spent some \$25 million to convict her friend and neighbor, Michael Skakel, of the murder. The trial ignited a media firestorm that transfixed the nation. Now Skakel’s cousin Robert F. Kennedy, Jr., solves the baffling whodunit and clears Michael Skakel’s name. In this revised edition, which includes developments following the Connecticut Supreme Court decision, Kennedy chronicles how Skakel was railroaded amidst a media frenzy and a colorful cast of characters—from a crooked cop and a narcissistic defense attorney to a parade of perjuring witnesses.

Taking Liberty

Determined to live her own life free of the controls of any man, Sara Louisa Wheelock disguises herself as a man and sets off from her home in Michigan to fight as a soldier in the Civil War.

A Break with Charity

Managing your boss: Isn't that merely manipulation? Corporate cozying up? Not according to John Gabarro and John Kotter. In this handy guidebook, the authors contend that you manage your boss for a very good reason: to do your best on the job—and thereby benefit not only yourself but also your supervisor and your entire company. Your boss depends on you for cooperation, reliability, and honesty. And you depend on him or her for links to the rest of the organization, for setting priorities, and for obtaining critical resources. By managing your boss—clarifying your own and your supervisor's strengths, weaknesses, goals, work styles, and needs—you cultivate a relationship based on mutual respect and understanding. The result? A healthy, productive bond that enables you both to excel. Gabarro and Kotter provide valuable guidelines for building this essential relationship—including strategies for determining how your boss prefers to process information and make decisions, tips for communicating mutual expectations, and tactics for negotiating priorities. Thought provoking and practical, *Managing Your Boss* enables you to lay the groundwork for one of the most crucial working relationships you'll have in your career.

Reframing Organizations

When I was four and my daddy left, I cried, but I understood. He had become part of the Gone. Oney Judge is a slave. But on the plantation of Mount Vernon, the beautiful home of George and Martha Washington, she is not called a slave. She is referred to as a servant, and a house servant at that -- a position of influence and respect. When she rises to the position of personal servant to Martha Washington,

her status among the household staff -- black or white -- is second to none. She is Lady Washington's closest confidante and for all intents and purposes, a member of the family -- or so she thinks. Slowly, Oney's perception of her life with the Washingtons begins to crack as she realizes the truth: No matter what it's called, it's still slavery and she's still a slave. Oney must make a choice. Does she stay where she is -- comfortable, with this family that has loved her and nourished her and owned her since the day she was born? Or does she take her liberty -- her life -- into her own hands, and like her father, become one of the Gone? Told with immense power and compassion, *Taking Liberty* is the extraordinary true story of one young woman's struggle to take what is rightfully hers.

The Coffin Quilt

Self-Awareness (HBR Emotional Intelligence Series)

Featuring a previously published author introduction, a personal foreword by his son and a new introduction by his grandson, a definitive edition of the lauded World War I classic collects all 39 of the Nobel Prize-winning author's alternate endings to offer new insights into his creative process. Reprint.

New York

A fictionalized look at the last twenty years of Thomas Jefferson's life at Monticello through the eyes of three of his slaves, two of whom were his sons by his slave, Sally Hemings.

Qualitative Research in Nursing

Welles Crowther didn't see himself as a hero. He was just an ordinary kid who played sports, volunteered for the fire department in his town, and eventually headed off to college and then to Wall Street to start a career. Throughout it all, he always kept a red bandanna in his pocket, a gift from his father when he was little. On September 11, 2001, Welles was at his job on the 104th floor of the South Tower of the World Trade Center when the Twin Towers were attacked. What he did next would alter the course of many lives. That day, the legend of the Man in the Red Bandanna was born. Award-winning ESPN reporter Tom Rinaldi brings Welles's inspirational story of selflessness and compassion to life in this young readers' adaptation of his New York Times bestselling book. SEE LESS

A Farewell to Arms

Girl in Blue

Our Union

War is turning Juliet Bradshaw's world upside down. Her brother, Seth, rides with

William Quantrill's renegade Confederate army, but he's helpless when the Yankees arrest Juliet along with the wives and sisters of Quantrill's soldiers as spies. Imprisoned in a dilapidated old house in Kansas City, Juliet is one of a handful of survivors after the building collapses, killing most of the young girls inside. When she's reunited with her brother, Juliet finds the life she had previously known is gone. Surrounded by secrets, lies, murder, and chaos, she must determine just how far she will go to protect the people and things she holds dear.

The Red Bandanna

In 1659, fourteen-year-old Mary Newbury keeps a journal of her voyage from England to the New World and her experiences living as a witch in a community of Puritans near Salem, Massachusetts.

Videhound's Golden Movie Retriever

Video Source Book

A Washington Post Bestseller Not all collaboration is smart. Make sure you do it right. Professional service firms face a serious challenge. Their clients increasingly need them to solve complex problems—everything from regulatory compliance to cybersecurity, the kinds of problems that only teams of multidisciplinary experts can tackle. Yet most firms have carved up their highly specialized, professional experts into narrowly defined practice areas, and collaborating across these silos is often messy, risky, and expensive. Unless you know why you're collaborating and how to do it effectively, it may not be smart at all. That's especially true for partners who have built their reputations and client rosters independently, not by working with peers. In *Smart Collaboration*, Heidi K. Gardner shows that firms earn higher margins, inspire greater client loyalty, attract and retain the best talent, and gain a competitive edge when specialists collaborate across functional boundaries. Gardner, a former McKinsey consultant and Harvard Business School professor now lecturing at Harvard Law School, has spent over a decade conducting in-depth studies of numerous global professional service firms. Her research with clients and the empirical results of her studies demonstrate clearly and convincingly that collaboration pays, for both professionals and their firms. But Gardner also offers powerful prescriptions for how leaders can foster collaboration, move to higher-margin work, increase client satisfaction, improve lateral hiring, decrease enterprise risk, engage workers to contribute their utmost, break down silos, and boost their bottom line. With case studies and real-world insights, *Smart Collaboration* delivers an authoritative case for the value of collaboration to today's professionals, their firms, and their clients and shows you exactly how to achieve it.

Jefferson's Sons

How could Lizzy Enders's father abandon her at a girls school run by nuns? She's surrounded by Catholics--but she's Methodist! Shunned by the other boarders, Lizzy befriends a wandering carpenter named José, who with just three tools--and

unflagging faith--builds an elaborate spiral staircase in the new chapel in mere weeks. When he disappears without a trace, Lizzy realizes that the way she sees things is not always the way they are. Inspired by the legend of the "miraculous" staircase in the Chapel of Loretto in Santa Fe, Ann Rinaldi skillfully blends the mystery surrounding the staircase's builder with the daily trials of a spunky thirteen-year-old girl growing up in the 1870s.

Witch Child

On the night of President Abraham Lincoln's assassination, his frantic wife, Mary, calls for her best friend and confidante, Elizabeth Keckley, but the woman is mistakenly kept from her side by guards who were unaware of Mary Todd Lincoln's close friendship with the black seamstress. How did these two women--one who grew up in a wealthy Southern home and became the wife of the president of the United States, the other who was born a slave and eventually purchased her own freedom—come to be such close companions? With vivid detail and emotional power, Ann Rinaldi delves into the childhoods of these two fascinating women who became devoted friends and confidantes amid the turbulent times of the Lincoln administration.

HBR Guide to Office Politics

In this fifth edition of the bestselling text in organizational theory and behavior, Bolman and Deal's update includes coverage of pressing issues such as globalization, changing workforce, multi-cultural and virtual workforces and communication, and sustainability. A full instructor support package is available including an instructor's guide, summary tip sheets for each chapter, hot links to videos & extra resources, mini-assessments for each of the frames, and podcast Q&As with Bolman & Deal.

The Family Greene

John Willis' Theatre World

Describes and rates more than twenty thousand videos, and provides indexes by theme, awards, actors, actresses, and directors.

International Dictionary of Ballet: A-K

You have more information at hand about your business environment than ever before. But are you using it to "out-think" your rivals? If not, you may be missing out on a potent competitive tool. In *Competing on Analytics: The New Science of Winning*, Thomas H. Davenport and Jeanne G. Harris argue that the frontier for using data to make decisions has shifted dramatically. Certain high-performing enterprises are now building their competitive strategies around data-driven insights that in turn generate impressive business results. Their secret weapon? Analytics: sophisticated quantitative and statistical analysis and predictive modeling. Exemplars of analytics are using new tools to identify their most

profitable customers and offer them the right price, to accelerate product innovation, to optimize supply chains, and to identify the true drivers of financial performance. A wealth of examples—from organizations as diverse as Amazon, Barclay's, Capital One, Harrah's, Procter & Gamble, Wachovia, and the Boston Red Sox—illuminate how to leverage the power of analytics.

The Staircase

"Qualitative Research in Nursing is a user-friendly text that systematically provides a sound foundation for understanding a wide range of qualitative research methodologies, including triangulation. It approaches nursing education, administration, and practice and gives step-by-step details to instruct students on how to implement each approach. Features include emphasis on ethical considerations and methodological triangulation, instrument development and software usage; critiquing guidelines and questions to ask when evaluating aspects of published research; and tables of published research that offer resources for further reading"--Provided by publisher.

Power and Influence in Organizations

Self-awareness is the bedrock of emotional intelligence that enables you to see your talents, shortcomings, and potential. But you won't be able to achieve true self-awareness with the usual quarterly feedback and self-reflection alone. This book will teach you how to understand your thoughts and emotions, how to persuade your colleagues to share what they really think of you, and why self-awareness will spark more productive and rewarding relationships with your employees and bosses. This volume includes the work of: Daniel Goleman Robert Steven Kaplan Susan David HOW TO BE HUMAN AT WORK. The HBR Emotional Intelligence Series features smart, essential reading on the human side of professional life from the pages of Harvard Business Review. Each book in the series offers proven research showing how our emotions impact our work lives, practical advice for managing difficult people and situations, and inspiring essays on what it means to tend to our emotional well-being at work. Uplifting and practical, these books describe the social skills that are critical for ambitious professionals to master.

Juliet's Moon

Fanny McCoy has lived in fear and anger ever since that day in 1878 when a dispute with the Hatfields over the ownership of a few pigs set her family on a path of hatred and revenge. From that day forward, along the ragged ridges of the West Virginia-Kentucky line, the Hatfields and the McCoy's have operated not within the law but within mountain codes of their own making. In 1882, when Fanny's sister Roseanna runs off with young Johnse Hatfield, the hatred between the two clans explodes. As the killings, abductions, raids, and heartbreak escalate bitterly and senselessly, Fanny, the sole voice of reason, realizes that she is powerless to stop the fighting and must learn to rise above the petty natures of her family and neighbors to find her own way out of the hatred.

Defining Moments

Framed

In the summer of 1859, fifteen-year-old Annie travels to the Maryland farm where her father, John Brown, is secretly assembling his provisional army prior to their raid on the United States arsenal at nearby Harpers Ferry. Reprint.

Infant/toddler Learning & Development Program Guidelines

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